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PATENT
Attorney Docket No.: 021756-062000US
Client Ref. No.: OID-2000-108-01

TOWNSEND and TOWNSEND and CREW LLP

By: /Kim Helenius/

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

Timonthy M. Dubois, et al.

Application No.: 09/851,732

Filed: May 8, 2001

For: SIX SIGMA ENABLED WEB-
BASED BUSINESS INTELLIGENCE
SYSTEM

Customer No.: 51206

Confirmation No. 3656

Examiner: Jonathan G. Sterrett

Technology Center/Art Unit: 3623

AMENDMENT

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In response to the Office Action mailed September 8, 2008, please enter the
following amendments and remarks:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this
paper.

Remarks/Arguments begin on page 7 of this paper.